JULIANA DIAZ

MARKETING MANAGER



Journalist with a MBA and **16 years of experience** in marketing, Design Thinking & communications, fluent in 4 languages.

AREAS OF EXPERTISE & SKILLS

- UX
- B2B Marketing
- Branding
- Marketing campaigns
- Research

CONTACT& INFO

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EDUCATION

- 2015 Design Thinking 2nd iteration Certificate of Accomplishment Macromedia University, Germany
- 2013 MBA International Business Consulting (Fundación Beca Scholarship)

Hochschule Offenburg, Germany

2005 Bachelor Degree in Mass Media Communication and Journalism La Sabana University, Colombia

LANGUAGES

Spanish	••••
English*	••••
German**	••••
French**	
*C1 **B.2	

EXPERIENCE

03.2021- Director Marketing Communications @ Latin American Investing 01.2023 for Impact Network, Latimpacto

- Create and execute a brand marketing and communication strategy to consolidate the community of members (110% growth in one year)
- Strategic relationship with members such as **Bosch Foundation**, **BMW Foundation**, **Siemens Stiftung**
- Create the member customer journey with a focus on UX to engage members
- Brief and manage in-house team and external agencies
- Coordinate the first 3-day experiential on-site conference with more than 350 people from around the world and the press relations
- Develop engaging content for different materials

07.2012- Senior Marketing Consultant @ Connect your Brand Marcom Agency

- Design and implementation of UX projects
- Project Management with different clients (4 customers on average per month)
 - Translating customer insights into creative campaigns
 - Organization of 4 events of more than 400 people, the largest of 650 people

05.2019- Marketing Consultant @ UNICEF 03.2020 - Coordination of field work to id

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 needs
 - Creation of communications strategy for 6 UN agencies in Colombia and Ecuador
 - Design of a new attractive and easy to understand narrative for the audiences
- Work with communities
- Project management of the 10K UNICEF Marathon
- Network with sponsors
- Marketing design

06.2014- UX Research Consultant @ Telefonica Foundation

- Monitor and evaluate user behavior, collect user feedback and derive recommendations for Mobile Learning in Colombia
 - Design and implement quantitative and qualitative research measures to analyze usability

MBA Marketing Internship @ Bosch Packaging Technology Germany

- Development of ideation workshops
- Collect, evaluate and communicate the research findings

08.2012-11.2012

01.2005

06.2015

- Contributing to global campaign developments
- Setting up and managing internal communication tools
- Supporting in shaping ways of working for global comms development

04.2007- International Marketing Intern @ Verde Naturkost Germany 09.2007

- Marketing plan to enter the new target markets
- Support the strategy to enter to new markets in Europe

68.2004- PR and Journalism Intern @ British Embassy Colombia

- Public relations with stakeholders
- Event and UK trade mission coverage

More experiences on request